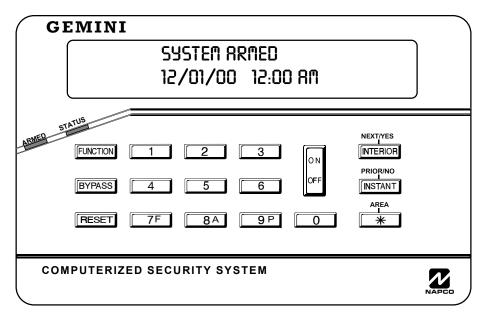
OPERATING GUIDE for your GEM-RP1CAe2 KEYPAD



© NAPCO 2000 DESIGN PATS. PENDING

INTRODUCTION

friendly, menu-driven keypad designed for explanation of terms that may be unfamiliar been configured, rest assured that it has your Napco control panel. The keypad is to you. interactive. Its alphanumeric screen will not guide you through all operations.

information about the operation of your alarm professional has chosen appropriate battery and battery-only modes (ask your system with this GEM-RP1CAe2 Keypad. features for your particular needs. Read it carefully and keep it handy for future

The GEM-RP1CAe2 is a "smart" user- reference. Check the Glossary for an

only display the status of your system, but in this booklet that do not apply to your optimum safety and security, familiarize will also give you step-by-step instructions to system. Napco control panels have such a yourself with this equipment. Periodically wide variety of features that few security check its condition and state of readiness by This booklet contains important systems, if any, will ever need them all. Your testing it at least once a week in both the ac/

Regardless of how your system has been carefully designed and engineered to You'll probably find subjects mentioned the highest industry standards. To assure alarm professional how to make these tests).

IMPORTANT - TEST YOUR SYSTEM WEEKLY

Test your sounding device and backup battery

(This test should only be performed on weekends or at a time designated by your alarm company.)

- 1. While disarmed, press FUNCTION
- 2. Answer NO (press INSTANT) until "ACTIVATE BELL TEST" appears in the window.

Press YES (INTERIOR) to execute the test. The alarm will sound for about two seconds.

- If the alarm does not sound, call for service.
- If the battery is low, "LOW BATTERY E02-00 SERVICE" will appear in the display indicating a low battery condition. Allow 24 hours for the battery to recharge. If the trouble continues, call for service.

Test your central station communicator

- 1. Notify your Central Station of the impending test. While disarmed, enter your User Code and press FUNCTION.
- 2. Answer NO (press NSTANT) until "ACTIVATE DIALER TEST" appears in the window.
- 3. Press YES (INTERIOR) to send a test code to the central station.
- If the test is not successful, "COMM FAIL E03-00 SERVICE" will display, indicating a communication failure. Call for service.

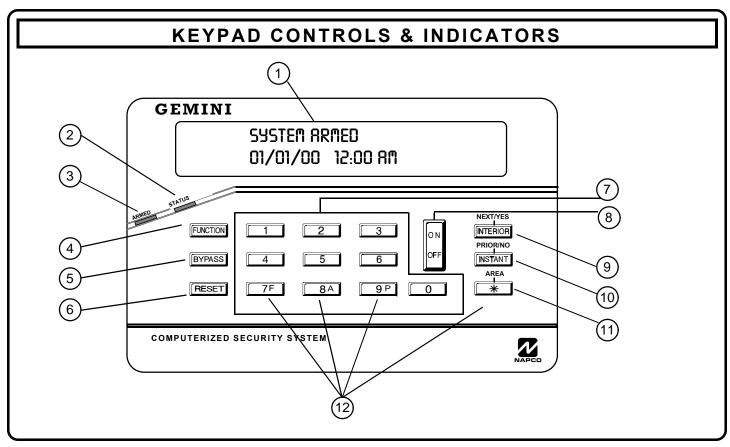
Note: Any subsequent successful transmission will clear a "Failure to Communicate" system trouble.

TABLE OF CONTENTS

TABLE OF CONTENTS

Section Pag	e
KEYPAD CONTROLS & INDICATORS4	4
SETTING THE ALARM (ARMING) WHEN LEAVING	3
PROTECTING YOURSELF WHILE ON THE PREMISES	3
TURNING OFF THE ALARM (DISARMING) WHEN RETURNING1	10
FIRE PROTECTION1	11
KEYPAD FUNCTIONS1	15
CENTRAL-STATION MONITORING2	20
ADVANCED FEATURES2	21
PROGRAMMING USER CODES2	22
SETTING THE DATE AND TIME2	22
KEYPAD MESSAGES2	26
GLOSSARY2	29
SYSTEM TROUBLE ERROR CODES	32
TROUBLESHOOTING	37

TO SILENCE AN ALARM, ENTER YOUR CODE, AND PRESS			
FOR SERVICE, CALL:			
CENTRAL STATION:			
EXIT DELAY:			
ENTRY DELAY:			
FIRE ALARM SOUND*:			
BURGLAR ALARM SOUND*:			
KEYPAD FIRE ENABLED?	□YES	□NO	
KEYPAD PANIC ENABLED?	□YES	□NO	
KEYPAD AUX. ENABLED?	□YES	□NO	
*FIRE HAS PRIORITY OVER BURGL	ARY.		



KEYPAD CONTROLS & INDICATORS

- Window. Displays system status messages, zone descriptions, etc
- 2 STATUS Light. Lights (green) to indicate that the system is ready for arming. If a zone is not secured the light will be off and the zone will display in the window. If a zone has been bypassed, the STATUS light will blink while armed.
- ARMED Light. Lights (red) to indicate that the system is armed. If an alarm has occurred, the ARMED LED will be flashing.
- FUNCTION Button. Selects available system functions as displayed in the window. The selected function is executed by pressing the to button.
- **BYPASS Button.** (1) Deactivates selected zones from the system.

- (2)Unbypasses a bypassed zone.
- 6 RESET Button. (1) Resets various system troubles, displays, etc. (See text.) (2) Resets residential smoke detectors.
- Numerical Keys (1-9, 0). Used to enter codes, zone numbers, etc.
- (8) ON/OFF Button. Entry key. Causes the entered code or selected function to be executed
- (9) INTERIOR Button. (1) Bypasses all Interior Zones simultaneously to allow free movement within the premises. (2) Scrolls the window display forward (NEXT). (3) Answers "YES" to questions in the window display.
- (1) INSTANT Button. (1) Cancels entry delay on Exit/Entry Zones, causing an instant alarm upon

- violation. (2) Scrolls window display backward (PRIOR). (3) Answers "NO" to questions in the window display.
- (1) AREA Button (). Selects other areas and is used with emergency buttons.
- (12) Emergency Buttons. Used with the ** button to signal an emergency, as follows:

Fire Emergency

Press the ______ and _____ buttons.

Auxiliary Emergency

Press the <a>BA and <a>s buttons

Police Emergency

Press the prand buttons.

SETTING THE ALARM	(ARMING)) WHEN LEAVING
-------------------	----------	----------------

SYSTEM READY

EXIT TIME 060 PLEASE LEAVE

ZONES NOT NORMAL CAN T ARM SYSTEM

ZONES FAULTED

02 BACK DOOR

BYPASSED BYPASSED

BYPASSED 02 BACK DOOR

Arming the System

- 1. Check the keypad. The green STATUS light must be on in order to arm. If the green light is off, "ZONES FAULTED" will display in the window followed by the number and description of each faulted zone. Note each problem zone and secure it by closing a window, door, etc. When all zones are secure, the green STATUS light will come on and the window will display "SYSTEM READY".
- 2. Arm the system. Enter your code and press . The green STATUS light will go off, the red ARMED light will come on and the window will display "EXIT TIME XXX", "PLEASE LEAVE NOW" (where "XXX" represents the exit time remaining, in 10-second steps). Note: If you enter a wrong code, the keypad will display "INVALID ENTRY, TRY AGAIN". Re-enter your code immediately.

Leave the premises. Leave through the exit door before exit time expires.

Priority Arming

If you attempt to arm with a faulted Zone, a 3-second tone will sound at the keypad. "ZONES NOT NORMAL" and "CAN'T ARM SYSTEM", will display in the window, indicating that the faulted zone(s) must be secured before the panel can be armed.

Selectively Bypassing Zones

If you cannot locate or repair the problem yourself, call for assistance. If you cannot get immediate help, bypass the problem zone(s) from the system by pressing weaks, then the zone number (or vice versa).

Note: Bypassed zones are unprotected. If armed with zones bypassed, be sure to have the system checked as soon as possible.

SETTING THE ALARM (ARMING) WHEN LEAVING System Trouble SYSTEM TROUBLE If you attempt to arm with a "SYSTEM TROUBLE" display alternating with an indicated trouble code (e.g. SYS/TRBL "E02-00" (low battery); see SYSTEM TROUBLE ERROR CODES), a 3-second tone will sound at the keypad. The window will display "PRESS RESET KEY, CAN'T ARM SYSTEM". If you cannot correct the problem immediately, pressing [RESET] will enable you to arm in this condition. Be sure to call for service as LOW BATTERY soon as possible. SYS/TRBL E02-00 SERVICE Area Arming (Optional) Some systems may be divided, or partitioned, into smaller independent subsystems, which are referred to as Areas. In a system that has been partitioned into multiple areas, one or more area may be armed while PRESS RESET KEY others remain disarmed. SYS/TRBL CAN TARM Manager's Mode (Optional) The Manager's Mode allows the user to arm/disarm other areas in a partitioned system. To arm/disarm a SYSTEM different area: Press the numerical key representing the other area number. **EXIT TIME 060** 2 Press * followed by . The keypad will now provide status and control of that area. **PLEASE LEAVE** 3 Enter your User Code followed by J to arm or disarm the area. NOW Press * followed by to return to the home area. Global Arming (Optional) **CAN T ARM SYSTEM** To arm all areas simultaneously, press ** and enter your code followed by ** AREA X IN To disarm all areas simultaneously, press and enter your code followed by **TROUBLE** • The User Code must be valid in all area(s). If any zone is not secured, the keypad will display "CAN'T ARM SYSTEM, AREA X IN TROUBLE", where X indicates the number of the Area in trouble. All faulted zones in the respective area(s) must be secured or bypassed. Note: If a system trouble is indicated, the system cannot be armed using this method.

PROTECTING YOURSELF WHILE ON THE PREMISES

Bypassing Interior Zones

Interior Zones, when bypassed, allow free movement within the home while the protection of armed perimeter zones is maintained. To bypass Interior Zones, press and enter your User Code followed by

Your system may have provisions for two groups of Interior Zones. (Optional) (Interior Groups programmed?

VES

NO)

- Press report, followed by to Bypass Interior Group 1: [_______]
- Press TERROR twice followed by to Bypass Interior Group 2: [______]
- Press three times followed by to Bypass both Interior Groups 1 & 2.

Automatic Interior Bypass (Optional - Automatic Interior Bypass programmed? "YES "NO)

Your system may have been programmed for Automatic Interior Bypass, which allows it to recognize that you have armed the system and remained in the house, prompting it to automatically adjust the interior protection accordingly.

- If you arm the system and remain in the house, all Interior Zones are automatically bypassed. The keypad will display "BYPASSED" indicating that it is safe to move about.
- If the system is armed and you leave, the Interior Zones will unbypass, providing complete interior protection.

Instant Protection

SYSTEM ARMED

When retiring for the evening, after all family members are home, you can cancel the entry delay on the Entry Zone(s). To arm with instant protection, press [NSTANT] just prior to arming, or at any time after the system is armed. When armed with Instant Protection opening the entry door will cause an immediate alarm.

• When arming with Instant Protection, the exit delay will remain in effect, allowing exit of the house just after arming. While armed, the window will display "SYSTEM ARMED I" and the red ARMED light will flicker rapidly to indicate *instant protection*.

PROTECTIN	G YOURSELF WHILE ON THE PREMISES
armed. By activating Easy Exit w you are permitted to leave through system gives you each time it is without having to disarm and real Press Press to activate	ogrammed? TYES TNO) grammed for Easy Exit, which allows a user to exit the premises while the system is hile the system is armed, the Exit Delay countdown will take place, during which time gh the exit door. The Easy Exit Delay time will be identical to the Exit Delay time the armed. This will allow, for example, an early morning commuter to exit the house, rm the system, awaking the family. Easy Exit on your system. (GEM-P3200/GEM-P9600 V11D or less, GEM-P1632 V8G or less) asy Exit on your system. (GEM-P3200/GEM-P9600 V20 or greater, GEM-P816/P1632 V9A or greater)
1 2 3 ON INTERIOR 4 5 6 OFF INSTANT 7F 8A 9P 0 ** RIZED SECURITY S	Emergency Buttons (Only available if programmed) The Blue Emergency Buttons (FF BA PP), if programmed, are always active, whether the system is armed or disarmed. The emergency signal will only be transmitted when an Emergency Button and rare pressed at the same time. • Fire Emergency Simultaneously press F and rate to alert the central station or a Fire Emergency. * (Fire Emergency programmed? PES NO) • Auxiliary Emergency Simultaneously press A and to alert the central station of an Auxiliary Emergency. * (Auxiliary Emergency programmed? PES NO) • Police Emergency Simultaneously press P and to alert the central station of a Police Emergency. * (Police Emergency programmed? PES NO)

TURNING OFF TI	HE ALARM (DISARMING) WHEN RETURNING
ENTRY TIME XXX DISARM SYSTEM	Disarming the System 1 Enter your premises through the Entry/Exit door. The keypad will sound a steady tone to remind you to disarm the system before your Entry Delay time expires.
INVALID ENTRY TRY AGAIN	2 Enter your User Code and press. The red ARMED light will go out, indicating that the system has been disarmed. If you enter an invalid code, the keypad will beep 4 times, signifying an error. Re-enter you
**** ALARM ****	code immediately. 10 seconds before Entry Delay expires, the keypad will emit a pulsing warning tone.
DACK ALARM	Alarm Indication/Silencing an Alarm If the red ARMED light is flashing and "ALARM" is displayed, an alarm occurred while you were out. Proceed with caution! If you suspect that an intruder may still be on the
02 - BACK ALARM	premises, leave immediately and call authorities from a neighbor's phone To silence an audible alarm: Enter your code and press . After the system is disarmed, the window will continue to
03 - LIVING ROOM	display "ALARM" followed by the zone(s) violated. To reset the display, note the zone violated, then press
The Ambush Code (optional) is a 2-	rammed? □YES □NO) (Your Ambush Code is) digit code that is entered just prior to your Disarm Code. If an intruder forces you to disarm Code; (b) enter your Disarm Code; (c) press
This will send a silent alarm to the	and your Ambush Code is 99, press properties and the window will display "SYSTEM rely disarmed. There will be no indication that an alarm has been sent.

FIRE PROTECTION

(Applicable only where local ordinance permits use of this alarm control panel for fire protection.)

FIRE ALARM

Fire-Zone Alarm

If a fire is detected, "FIRE ALARM" will be displayed and the keypad sounder will pulse.

FIRE TROUBLE

If a fire is in progress, evacuate the premises immediately! If necessary, call the Fire Department from an outside phone.

Resetting a Fire-Zone Alarm

- 1 Press the **RESET** button to silence the keypad sounder.
- 2 If there is no evidence of a fire, enter your User Code and press to turn off the alarm Check smoke detector(s). If a smoke detector tripped, its red alarm indicator light will be on.

After the alarm condition is corrected (thermostat cooled down; smoke cleared from detector; etc.), pressing reset the keypad within about 10 seconds.

FIRE PROTECTION

Preparing a Fire Escape Plan

Even with the most advanced fire alarm system, adequate protection requires an escape plan.

To prepare your plan, draw floor plans of your building. (Space is provided on the next page.) Show two exits - a front or back door and a window from each room. (Make sure the window works. You may need a special fire-escape ladder if the window is high up.) Write down your outside meeting place.

Family Rehearsal.

Rehearse each of the following activities:

- **1** Everyone in his room with the doors closed.
- 2 One person sounds the alarm.
- **3** Each person tests his door.
- **4** Pretend the door is hot and use the alternate escape exit.
- 5 Everyone meets outdoors at the assigned spot.

Important! - Read Carefully

- Discuss these escape procedures with all those who use the building:
 In a residence, sleep with the bedroom door closed. A closed door will hold back deadly smoke while you escape.
- When the fire alarm signals, escape quickly. Do not stop to pack.
- 3 Test the door. If it is hot, use your

alternate route through the window. If the door is cool, brace your shoulder against it and open it cautiously. Be ready to slam the door if smoke or heat rushes in. Crawl through smoke, holding your breath. Close the doors again on leaving to help prevent the fire from spreading.

- 4 Go to your specific outdoor meeting place so you can see that everyone is safe.
- 5 Assign someone to make sure nobody returns to the burning building.
- **6** Call the Fire Department from a neighbor's telephone.

Would You Like More Safety Information?

For more information on home fire detection, burn safety, and home fire safety, write to the National Fire Protection Association, Public Affairs Dept. 05A, Batterymarch Plaza, Quincy, MA 02269.

	FIRE PROTECTION	
Floorplan		
	Floorplan	

FIRE PROTECTION

LIMITATIONS OF FIRE ALARM WARNING SYSTEM

Although a fire alarm system may be of a reliable and state-of- the-art design, neither it nor its peripheral detection devices can offer guaranteed protection against fire. Any such equipment may fail to warn for a variety of reasons:

Control panels, communicators, dialers, smoke detectors, and many other sensing devices will not work without power. Battery- operated devices will not work without batteries, with dead batteries, or with improperly-installed batteries. Devices powered solely by AC will not work if their power source is cut off for any reason.

Fires often cause a failure of electrical power. If the system does not contain a working battery backup power supply, and if the electrical circuit feeding the devices is cut or is not providing power for any reason, the system will not detect heat or smoke or provide any warning of a possible fire.

Telephone lines needed to transmit alarm signals to a central monitoring station may be out of service.

Smoke detectors, though highly effective in reducing fire deaths, may not activate or

provide early-enough warning for a variety of reasons: (a) they may not sense fires that start where smoke cannot reach them, such as in chimneys, walls, roofs, behind closed doors, etc.; (b) they may not sense a fire on a different level of the residence or building; (c) they have sensing limitations; no smoke detector can sense every kind of fire every time.

Thermostatic heat detectors do not always detect fires because the fire may be a slow smoldering low-heat type (producing smoke); because they may not be near the fire; or because the heat of the fire may bypass them. These detectors will not detect oxygen levels, smoke, toxic gases, or flames. Therefore, they may only be used as part of a comprehensive fire-detection system in conjunction with other devices. Under no circumstances should thermostatic heat detectors be relied upon as the sole measure to ensure fire safety.

Alarm warning devices such as sirens, bells, or horns may not alert someone behind a closed or partially-opened door. Warning devices located on one level are less

likely to alert those on a different level. Even those who are awake may not hear the warning if the alarm is obscured by noise from a stereo, radio, air conditioner, or other appliance, or by passing traffic, etc. Alarm warning devices, however loud, may fail to warn the hearing impaired.

Alarm products, as all electrical devices, are subject to component failure. Even though the equipment is designed for many years of trouble-free performance, electronic components could fail at any time.

Above are some of the reasons that fire alarm equipment could fail. The most common cause of an alarm system not functioning when a fire occurs is inadequate testing and maintenance. The system should be tested at least weekly to ensure that all the equipment is working properly.

While an alarm system may make one eligible for lower insurance rates, it is not a substitute for insurance. Homeowners, property owners, and renters are therefore urged to maintain adequate insurance coverage of life and property.

The keypad can provide access to a wide assortment of utility functions. The functions are displayed in a prompting "YES/NO" format.

- 1 To enter the Function Menu, press [INCTION]. In all UL-listed or high-security installations, a valid User Code must first be entered followed by [INCTION].
- 2 To skip a function, answer NO (INSTANT) or FUNCTION.
- - Functions may be manually scrolled forward or backward using [EVENUS], respectively.
 - To return to normal keypad operation, press the reserred button. The keypad will automatically return to its normal operating mode if no activity is detected for longer than one minute.

DISPLAY ZN FAULTS Y/N

Display Zone Faults? Displays the zone number of zones that are not secured. Press the NEXT and PRIOR Buttons (as displayed on-screen) to scroll faulted zones.

DISPLAY ZN BYPASSED Y/N

Display Zones Bypassed? Displays bypassed zones. Press NEXT(INTERIOR) and PRIOR (INSTANT) to scroll bypassed zones.

DISPLAY ZN DIRECTORY Y/N **Display Zone Directory?** Displays a listing of all zones in the Area. Press NEXT(INTERIOR) and PRIOR (INSTANT) to scroll zone directory.

ACTIVATE **BELL TEST**

Y/N

DISPLAY SYS TRBL Y/N

DISPLAY FIRE ALARM Y/N

DISPLAY FIRE TRBL Y/N

ACTIVATE Y/N CHIME

ACTIVATE WATCH Y/N Activate Bell Test? Activates the alarm (while disarmed) for about 2 seconds and performs a battery test. If the alarm does not sound, call for service.

• If the battery is low, a "LOW BATTERY E02-00 SERVICE" will appear in the display indicating a low battery condition. Allow 24 hours for the battery to recharge. If the trouble continues, call for service.

Display System Troubles? (Optional) Displays 1- or 2-digit error code along with a description of a problem detected in the system. (See SYSTEM TROUBLE ERROR CODES for a full description of these codes.) Use NEXT([NTERIOR] and PRIOR ([NETAVT) to scroll system troubles.

Display Fire Alarms? Displays alarms that have occurred on the Fire Zone(s). Press the NEXT and PRIOR Buttons to scroll zones.

Display Fire Troubles? Displays trouble conditions that have been detected on the Fire Zone(s). Use NEXT(INTERIOR) and PRIOR (INSTANT) to scroll zones.

Activate Chime? The Chime Mode will sound a tone at the keypad when the programmed zone is faulted while disarmed. To deactivate the Chime Mode, reenter the Function Mode and when "DEACTIVATE CHIME" is displayed, press YES (INTERIOR). Note: The Chime Mode is disabled while armed.

Activate Watch Mode? (Optional - Watch Mode programmed? □YES □NO) This optional feature simultaneously turns on all zones designated as Day Zones, which will cause an indication at the keypad if a zone is opened while the system is disarmed. To deactivate the Watch Mode, arm, then disarm. All Day Zones will revert to regular Burglary Zones. Note: The Watch Mode is disabled while armed.

RESET SYS TRBL Y/N **Reset System Trouble?** System troubles display and sound at the keypad. Correcting the trouble will clear most indications, however the following error codes will require manual reset: E13; E19; E20 and E22. (See SYSTEM TROUBLE ERROR CODES for a description of error codes.)

RESET SENSOR MSG Y/ **Reset Sensor Watch Failure?** (Sensor Watch programmed? □YES □NO).

Your system may have been programmed for Sensor Watch, a feature which supervises the motion sensors in the system. If a Sensor Watch failure occurs, a System Trouble E22-NN will result, where NN represents the zone number of the sensor in question. To reset, press reserving to clear the display, enter the Function Menu, scroll to "RESET SENSOR MSG" and press. If you cannot correct the problem, call for service

START EXIT TIME Y/

Start Exit Time? (Optional) (Start Exit Time programmed? □YES □NO)

In Commercial Burglary systems, exit delay may have been programmed to start after a central-station "ringback" (verification) signal has been received. If the ringback tone has not been received within about 30 seconds after arming, a communication problem may exist. Use this function to start exit delay manually, then exit the premises immediately. Be sure to have your alarm specialist check communications with the central station as soon as possible.

ACTIVATE
DIALER TEST Y/N

Activate Telephone Test? (Telephone Test programmed? TES NO). Sends a communicator test to the central station. A communication failure will be indicated at the keypad by a system trouble "E03-FAIL TO COMM" display. Repeat the test to attempt to correct a communication failure, as any successful communication will clear this display.

TO ARM IN 1-4 HRS PRESS 1-4 /N

Delay Arming 1-4 hours. (Not for UL-listed systems.) Your system may be set to arm automatically after a delay period of 1 to 4 hours.

To Delay Arm the system:

With the function "TO ARM IN 1-4 HRS" displayed in the window, enter the desired Delay Arming time in hours (1 2 3, or 4), followed by .

At the end of this 1 - 4 hour Delay Arming period, the siren will sound a 2-second warning and the keypad will begin a 15-minute arming countdown with the sounder pulsing. The sounder may be silenced at this time by pressing [RESET], but it will turn back on with a steady warning tone 1 minute prior to arming, at which time the building must be exited.

The same steps can be used to delay a scheduled Auto Arming, if your system has been programmed as such.

KEYPAD FUNCTIONS			
ACTIVATE PROGRAM Y/N	Activate Program? Activates the Program Mode from Keypad No. 1. Note: This feature is disabled while armed. (See PROGRAMMING USER CODES)		
ACTIVATE DOWNLOAD Y/I	to exit.		
Note: This feature is disabled while armed.			
RELAY CONTROL Y/I	Relay Control? (Relay Control programmed? YES NO). Y/N Turns ON or OFF one or more programmed Relay Groups. Press to turn the		
displayed group on or off; press NEXT(INTERIOR) to proceed to the PRIOR (INSTANT) to scroll back to the previous group. Press INESET where the Relay Group 01: [

CENTRAL STATION MONITORING

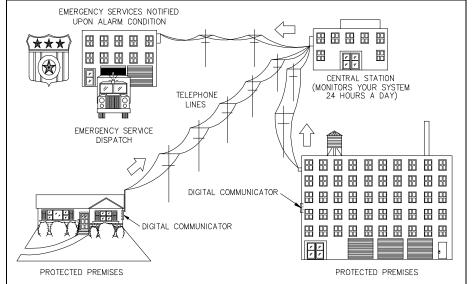
Your alarm specialist may have programmed your system to be monitored by a central station. The built-in digital communicator can transmit emergency signals and status reports to the central station 24 hours a day.

Communicator Features

Abort Delay. Ask your installer which of your zones have abort delay, a delay that enables you to reset the system before it communicates to the central station. Regular Burglary (Non-24-Hour) Zone. Reports are aborted by disarming within the delay period.

24-Hour Zones and zones programmed to report restores must be restored first, then the panel armed and disarmed, all within the delay period.

Opening and/or Closing Reporting. Your system can notify the central station every time it is disarmed or armed. Any or all of up to 96 different users can each be identified. If your system reports on arming (Closing Report), the central station will acknowledge arming. This will signal at the keypad as a "ringback" beep. **Note:** If the ringback signal is not heard, call for service.



V D /	$I \wedge I$	ICED	EEV.	TIID	E 6
A D 1	7		1 6	1 0 17	\perp

S	ecurity Bypass/Unbypass
	Security Bypass programmed? YES NO). high-security applications, zones may be bypasse
1	Enter a User Code valid for bypass, then press

passed (or unbypassed) only if a valid code is entered first, as follows:

'ess Bypass

2 Press PYPASS then the zone number (or vice versa) to deactivate that zone.

Similarly, a bypassed zone may be unbypassed using the same procedure.

Start Exit Time After Ringback (for Commercial Burglary Systems only)

(Optional - Start Exit Time programmed? ☐YES ☐NO).

If your system reports to a central station, your panel may have been programmed to start exit delay after the central-station ringback (verification) signal. Then, after arming, your system will communicate to the central station. After the central station acknowledges receipt (ringback), exit delay will start. If ringback is not heard within about 30 seconds, a communication problem may exist; call for service. Function 11 (Start Exit Time) may then be used to manually start the exit delay, however reporting capability may be sacrificed. (If your system does not report or the ringback feature was not programmed, exit delay will start as soon as your code is entered. Also note that if an exception window is programmed, and the closing is within that window, no ringback is provided. Ask your alarm professional if this feature is enabled.)

Exit-Delay Restart

(Exit-Delay Restart programmed? ☐YES ☐NO).

On arming, the programmed exit delay will start. After the exit door has been opened and then closed, exit delay will change to 60 seconds. Thus, a long exit delay may be programmed, which will immediately be reduced to 60 seconds upon exiting. If re-entry occurs during that 60 seconds, exit delay will restart once again (and only once again) at 60 seconds. If so programmed, re-entry within 60 seconds after exit delay has expired, will cause the alarm to sound a 2-second warning (in addition to the entry sounder) to remind the user to disarm.

PROGRAMMING (OPTIONAL) **User Program Mode** Your Installer has programmed into your system a special User Program Code which can be used to not only Arm and Disarm the system, but also to enter the User Program Mode, where you can program other User Codes, Zone Descriptions and also set the system Time and Date. The following explains how you will use this code to program or erase additional User Codes: **Enter the User Program Mode ACTIVATE** Enter your User Code, then press FUNCTION to enter the Function Mode. **PROGRAM** Y/N 2 Answer NO (INSTAIT) until "ACTIVATE PROGRAM Y/N" is displayed, then press YES ENTER USER CODE "ENTER USER CODE" will display indicating that the system is ready for User Code U01 123 programming. Programming/Reprogramming a User Code ENTER USER CODE Enter the 2 digits of the user number to be programmed, followed by FUNCTION FUNCTION. U 0 4 (Example: for User 4, enter 04 FUNCTION FUNCTION). Enter the new User Code (up to 6 digits) Press to save the new User Code. **ENTER USER CODE** U O 4 4567 Repeat Steps 1 through 3 for each User Code to be programmed. **Erasing a User Code** Enter the 2 digits of the user number to be erased followed by FUNCTION FUNCTION. Press * 0 to erase each digit of the User Code and then press Example: Erase User 3's 4-digit User Code: Press 0 3 Function # 0 * 0 * 0

PROGRAMMING (OPTIONAL)

Reviewing a Programmed User Code

To review an existing User Code, enter the 2-digit user number and the corresponding User Code will display.

Exiting the User Program Mode

When you have completed programming or erasing User Codes, press rest to exit the User Program Mode.

Programming Example Program the User 3 Code to "3784":

- 1 Enter your User Code, followed by FUNCTION].
- 2 Answer NO (press NSTANT) repeatedly until "ACTIVATE PROGRAM Y/N" is displayed, then press YES (NTEROR).
- 3 The display will read "ENTER USER CODE"
- 4 Press of a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3, then press function followed by a for User No. 3.
- 5 Press to save the code.
- 6 Press RESET to exit the Program Mode.

Notes:

If the system contains more than one keypad, only the keypad designated "No. 1" may be used for programming (if in doubt which is No. 1, ask your installer).

While in Program Mode, the ARMED and STATUS lights remain off and burglar and fire alarm functions are disabled.

In selecting your codes, do not program repetitive numbers (1111), consecutive numbers (1234), your birth date, address, or other obvious combinations. Choose a code of up to six digits (a minimum of four is recommended, and required in UL installations). If the keypad detects no Program Mode activity for more than 4 minutes, a tone will sound. Press [RESET] to silence.

	PROGRAMMING (OPTIONAL)
Programming Zone Des The zone descriptions which appear	scriptions ar on the keypad display may be programmed in the User Program Mode.
ACTIVATE PROGRAM Y/N	Enter the User Program Mode 1 Enter your User Code, then press FUNCTION to enter the Function Mode. Answer NO (press INSTANT) until "ACTIVATE PROGRAM Y/N" is displayed, then press YES (INTERIOR). 2 "ENTER USER CODE" will display, press NEXT (INTERIOR) and the keypad will display the Zone 1 Description.
01- FRONT DOOR	 Entering a new zone description Use buttons 1 and 2 to position the cursor within the display. Use buttons 3 and 6 to scroll through numbers, letters, punctuation marks and a variety of symbols. Use the above buttons to enter each character of the description and then press to save when the zone description is complete.
	 To advance to the next zone (or to any other zone): Move the cursor to the displayed zone number (i.e., "01") using 1 and 2. Change the zone number using 3 and 6, then move the cursor to the first character of the description and program a description for the new zone. Always press to save each zone description

PROGRAMMING (OPTIONAL) Programming the system Date and Time. The User Program Mode may also be used to set the system Date and Time which display on the **Enter the User Program Mode** ACTIVATE 1 Enter your User Code, then press FUNCTION to enter the Function Mode. **PROGRAM** Y/N 2 Answer NO (press (INSTANT)) until "ACTIVATE PROGRAM Y/N" is displayed, then press YES 3 "ENTER USER CODE" will display, press NEXT (INTERIOR) until the keypad displays the "Enter **ENTER DATE** Date" screen. 00/00/00 **Programming the Date** 1 At the Enter Date screen, simply punch in the correct date using the numeric keypad buttons. **ENTER DATE** For example, for July 29, 2000, enter: 0 7F 2 9P 2 Press to save the Date 07/29/00 **Programming the Time ENTER TIME** 1 After entering in the Date, press NEXT (INTERIOR) for the Time Entry screen. (12:00A) 2 At the Enter Time screen, simply punch in the correct time using the numeric keypad buttons and if necessary, press any numeric button to change the AM display to PM (or vice versa) For example, for 6:30 PM, enter: 0 6 3 0 (0 if necessary) **ENTER TIME 3** Press to save the Time. (06:30P)

KEYPAD MESSAGES

The keypad can display the following functional messages. Other diagnostic messages are available for the installer or servicer. Should any unfamiliar message appear, call your dealer for service.

SYSTEM READY C (DATE) (TIME) All zones operating; system can be armed. If displayed, "C" denotes Chime Mode on. (**Note:** This message may have been customized by your installer.)

PLEASE WAIT FOR RINGBACK Panel reporting to central station on arming. If necessary, wait for ringback signal before exiting.

EXIT TIME XXX SI PLEASE LEAVE Exit delay in progress. XXX denotes exit time remaining, in seconds. If displayed, "S" indicates Service Code active; I indicates arming with Instant protection.

ENTRY TIME XXX DISARM SYSTEM

Entry delay in progress. XXX shows entry time remaining, in seconds.

SYSTEM ARMED I (DATE) (TIME) System armed. If displayed, "I" indicates arming with Instant protection.

ZONES FAULTED

Zones not secured (doors or windows may be open). Faulted zone(s) will scroll.

ZONES NOT

Arming attempted with faulted zone. The display will scroll the zone faults. Secure the zone(s) and arm system.

DAY ZONE TRBL

(With pulsing sounder.) Trouble condition on a Day Zone (followed by one or more zone descriptions). Press the RESET button to silence sounder.

	KEYPAD MESSAGES
****ALARM****	Alarm condition, followed by zone description(s). "ALARM" and zones will display after system is disarmed. Note zones, then press RESET to clear keypad.
FIRE TRBL	(With pulsing sounder.) Trouble condition on a Fire Zone. Press RESET to silence sounder. Correct trouble or call for service.
FIRE ALARM	(With pulsing sounder.) Alarm condition on a Fire Zone. Press reserved to silence sounder. Evacuate premises or correct cause of alarm.
CODE DENIED INCORRECT AREA	(For partitioned systems only.) Code not valid for area.
INVALID ENTRY TRY AGAIN	Wrong code entered or "Easy Bypass" function not enabled.
CAN T ARM SYSTEM/ AREA # IN TROUBLE	(In Manager's Mode.) Arming prevented due to unsecured zone. "#" represents number of area with unsecured zone. Press area number, then the *\text{\text{\text{\text{m}}}} button, then the to view zones in that area. Correct problem, then arm as normal.

KEYPAD	MES	SAG	ES
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ATTEMPTING TO CANCEL

The system is in the process of reporting a cancel signal to central station which will cancel the alarm which it has just reported.

ALARM CANCELED

The system has received an acknowledgment from central station of the cancellation of the alarm signal.

SYSTEM TRBL

Indicates problem(s) detected on system. (See examples below and SYSTEM TROUBLE ERROR CODES for a complete list of system troubles and corrective actions.)

AC POWER FAIL E01-00 SERVICE

Check power transformer. Check for blown fuse or circuit breaker; general power outage.

LOW BATTERY E02-00 SERVICE Battery weak. If not recharged within 24 hours, replace battery.

COMM FAIL E03-00 SERVICE

Communication failure to central station.

GLOSSARY

Following are brief descriptions of terms and features used herein that may be unfamiliar to you. Some of the features are programmable options that may or may not apply to your particular system.

- Abort Delay: A delay period that allows the control panel to be reset, thus aborting a report to a central station.
- Access Code: A code (up to 6 digits) used to remotely unlock a door.
- Ambush Code: A 2-digit code entered just prior to the User Code when forced to disarm. Sends a silent alarm to the central station with no indication at the keypad.
- Area: Some systems may be divided, or partitioned, into s maller independent subsystems, which are referred to as Areas. Each Area may be controlled by its own keypad or by a keypad of a different Area through Managers Mode.

- Arming/Disarming Turning the system on/off by entering your code at the keypad, then pressing .
- **Battery** Backup power source in the control-panel enclosure to provide protection in the event of a power failure.
- **BPASS Button** Enables you to manually remove one or more protective zones from the system.
- Central Station Monitors incoming reports and emergency messages from a digital communicator and notifies the proper authorities.
- Chime: A keypad beep while disarmed alerting that the programmed zone has been opened.

- Closing Window: (Optional.) A time interval within which closing (arming) is permitted without reporting to the central station.
- Communicator: Reports intrusions, emergencies, openings, closings, etc. directly to the central station over telephone lines.
- **Control Panel:** The brain of the system, it controls all system functions.
- **Directory:** A listing of the programmed zone descriptions stored in memory.
- **Easy Arming:** Quick arming by pressing (optional).

GLOSSARY

- Exit/Entry Delays: Separate delays that let you exit and enter your premises without setting off an alarm when the system is armed.
- INTERIOR Button: Bypasses Interior Zones on arming (see Zones Interior Zones).
- Instant Protection: Arming without entry delay using the harm button while remaining on the premises.
- **Keypad:** Puts control-panel functions at your fingertips. It can be mounted anywhere in your premises.
- Manager's Mode: In a partitioned system, a low-security operating mode that allows arming by area.
- Panic Buttons: Blue buttons on the keypad (** and **\frac{7F}{,}, **\frac{8A}{ or **\frac{9F}{,}}. If enabled,

- pressing * together with TF, BA or 9P will alert the central station of a fire, auxiliary, or police emergency.
- Partitioned System: A system that has been subdivided into two or more (up to eight) independent subsystems (areas).
- Pre-Alarm Warning: A keypad sounder alert of an impending alarm. This option is programmable by zone for the same duration as that programmed for Abort Delay (see Abort Delay).
- **Report:** A transmission to a central station notifying of a change in the status of the system (alarm, trouble, low battery, etc.).
- RF Low Battery: (Wireless systems only) Weak transmitter

- battery.
- F Check In: (Wireless systems only) Periodic test report from transmitter (if a report is not received on time, a supervisory-failure system trouble will result).
- **Ringback:** A beep after arming verifying the central-station's receipt of a closing report.
- **Service Code:** A code intended for temporary use.
- Sounder A local warning device at each keypad to alert that (a) entry delay has started; (b) an attempt was made to arm with a zone in trouble; (c) a Day-Zone condition exists (see Zones: Day Zone); (d) 10 seconds exit time remaining; (e) invalid code entered; or (f) central station acknowledged arming (see Ringback).

GLOSSARY

- **System Trouble:** A problem (low battery, power failure, etc.) detected in the system.
- **Trouble:** A zone fault; an open door, window, or other problem that may prevent arming.
- User Code: Your personalized code for arming and disarming the system. It may contain up to six digits Zones: Independent circuits that protect specific areas of the premises:
- **Auto-Bypass Zone:** A zone that will be automatically bypassed from the protection system if it is in trouble (faulty) when the system is armed.
- Burglary Zone: Detects intrusion.
- Day Zone: A zone that will cause a visual and audible indication at the keypad if it is in trouble while disarmed.
- **Exit/Entry Follower Zone:** Provides exit and entry delay for interior

- devices. Entry delay only occurs if re-entry takes place through the normal exit/entry door first.
- **Fire Zone:** Detects fire alarms or trouble conditions.
- Interior Zones: Circuits within the premises, usually including space-protection devices, interior doors, etc.; but not exterior doors or windows. These can all be bypassed simultaneously using the premise button. (Two groups of Interior Zones may be programmed for each area.)
- **Priority Zone:** A zone that prevents arming if in trouble.
- Priority Zone with Bypass: A Priority Zone that can be bypassed using the RESET button.
- **Selective-Bypassed Zone:** A zone that can be individually bypassed using the FYPASS button.

24-Hour Zone: A zone that is armed and ready at all times to respond to an emergency situation.

SYSTEM TROUBLE ERROR CODES

Your control panel is capable of detecting a variety of troubles that may affect system performance. In the unlikely event that a problem should occur, the SYS TBL (system trouble) icon will display on the left side of keypad window along with one or more of the following error codes. If the problem is related to a specific zone or device, the corresponding number will also be indicated. Below is a list of the most common troubles along with the necessary corrective action, if any. If a message appears that is not listed below, call your security professional for service. When a system trouble occurs, the keypad can be silenced and the display can be cleared by pressing [RESET]. The system can then be armed and disarmed as usual.

Note: If you cannot clear a system trouble yourself, call installing company for service as soon as possible.

Trouble Indication	System Trouble Condition	Action
E01-00	AC Power Failure	This trouble will occur if AC power is not present. Make sure system transformer is plugged into AC receptacle and check the circuit breaker, otherwise call installing company for
E02-00	Low Battery	If there has been a recent power failure, the battery may be partially depleted and must be recharged by the control panel. The control panel performs an automatic daily test of the battery, at which time the trouble will clear if the battery has been recharged. If the trouble does not clear in 24 hours, call installing company for service.
E03-00	Communication Failure	The system was not able to report to central station. If this is due to a temporary interruption in the telephone service, the trouble can be cleared when the service is restored by performing a Communication Test: 1 While disarmed, enter your User Code followed by [FINCTION]. 1 Answer NO (INSTANT) until "ACTIVATE DIALER TEST" appears in the window.

SYSTEM TROUBLE ERROR CODES **System Trouble Trouble** Action Condition Indication Wireless Transmitter A problem has been detected with a wireless transmitter. Call installing company for service E04-NN Supervisory Failure Wireless Transmitter The battery in a wireless transmitter is low and should be replaced. This transmitter is on the E05-NN Low Battery zone corresponding to the number NN. The replacement battery for the GEM-TRANS2 door/ window transmitter, GEM-PIR motion detector and GEM-GB glass break detector is the Duracell DL123A 3 volt lithium. (2 required for the GEM-PIR and GEM-GB.) The replacement battery for the GEM-SMK is the Duracell MN1604 9 Volt Alkaline (2 required). The GEM-DT Dual Technology Sensor requires 4 C cell alkaline batteries. Warning: Replace batteries only with the same type as specified above. Use of another battery may present a risk of fire or explosion. Do not recharge or disassemble battery, or dispose of in fire. Receiver Response Call installing company for service. E06-NN Failure Download Failure E07-00 Call installing company for service. E08-00 Telephone Line Cut The telephone line has failed. If telephone service has been temporarily interrupted, the trouble will clear automatically when it is restored. Otherwise, call installing company for System Cold Start E09-00

SYSTEM TROUBLE ERROR CODES

Trouble Indication	System Trouble Condition	Action
E10-NN	Keypad Response	Call installing company for service.
E11-NN	Keypad Tamper	A keypad has been removed from the wall. Call installing company for service if problem
E12-NN	Expansion Zone Module Response	Call installing company for service.
E13-NN	Expansion Module	The cover has been removed from a zone expansion module. A problem has been detected
E16-NN	Wireless Receiver	A problem has been detected with the wireless receiver. Call installing company for service.
E17-NN	Receiver Tamper Condition	Call installing company for service.
E18-NN	KeyFob Transmitter Low Battery	The batteries in the wireless KeyFob transmitter indicated are low and should be replaced. The replacement battery is the Duracell 386 Lithium battery. Warning: Replace batteries only with the same type as specified above. Use of another battery may present a risk of fire or explosion. Do not recharge or disassemble battery, or dispose of in fire.

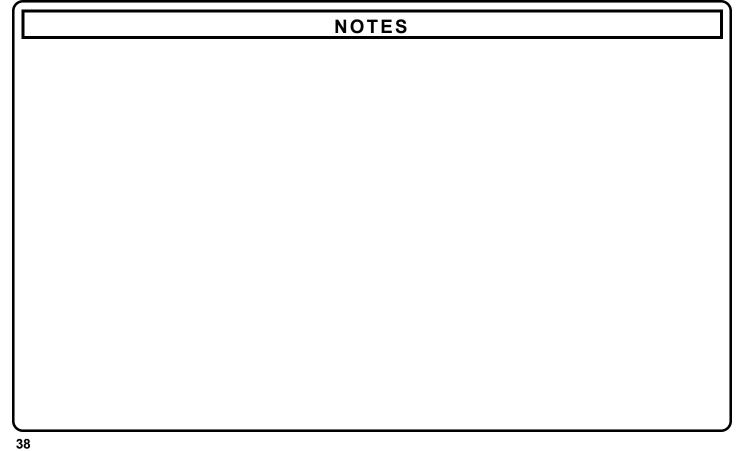
SYSTEM TROUBLE ERROR CODES

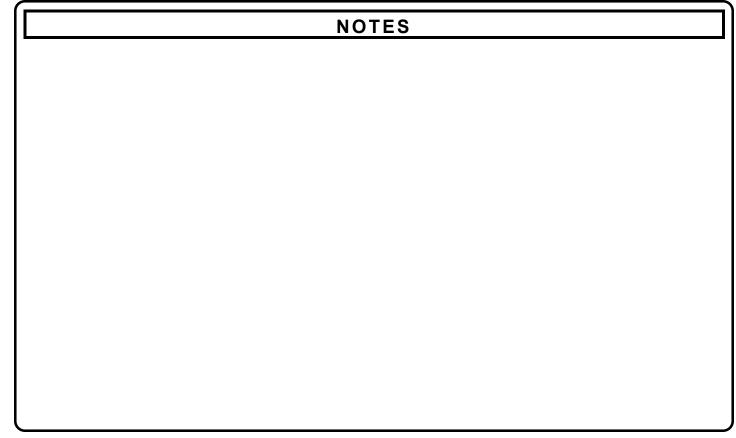
Trouble Indication	System Trouble Condition	Action
E19-00	User Program Memory	Call installing company for service.
E20-00	Dealer Program Memory	Call installing company for service.
E21-00	System Shutdown	Call installing company for service.
E22-NN	Sensor Watch Activity Failure	A Motion Sensor on the zone indicated has failed the programmed Sensor Watch activity test. Insure that the sensor is able to detect activity in the area; clear any obstacles which may be blocking the sensor from detecting activity. Press [RESET] to clear the display, and then use the Function Menu to Reset Sensor Watch Failure (see page 17). If you cannot correct the problem yourself, call installing company for service.
E23-00	Burglary Bus Failure	Call installing company for service.
E24-00	Service Message	The system is in need of a preventive maintenance service call. Call installing company for service.
E39-00	Receiver Capacity Error	Call installing company for service.
E40-00	RF Self Test Failure	A wireless motion sensor on the zone indicated has failed its automatic self test routine. Call installing company for service.

Trouble Indication System Trouble Condition E41-NN Fire Trouble A problem has been detected on the Fire zone indicated. Call installing company for service. E51-00 Bell/Siren Trouble There is a problem with the Bell or Siren. Call installing company for service.

TROUBLESHOOTING

What do I do if... For more info... I try to arm my system but the keypad just displays "ZONES NOT NORMAL" and "CAN'T ARM SYSTEM" and beeps at me. See Page 6 If the green STATUS light is off, a zone is open. Find and secure the open window or door. I try to arm my system but the keypad displays "SYSTEM TROUBLE" and beeps at me. The Error Codes numbers are displayed. A System Trouble has been detected. Note the scrolling error codes, which represent the See Page 7 & 28 trouble. Press reser and you will now be able arm to the system, but the trouble must be fixed as soon as possible. The Fire Alarm is sounding and I don't know how to turn it off. See Page 11 If a fire is in progress, evacuate the premises immediately! If necessary, call the Fire Department from an outside phone. If there is no evidence of a fire, enter your code and press to silence the alarm. Note the Zone Number displayed. Check the smoke detector(s). If a smoke detector tripped, its red alarm indicator light will be on. Press **RESET** to silence the keypad sounder.





NAPCO LIMITED WARRANTY

NAPCO SECURITY SYSTEMS, INC. (NAPCO) warrants its products to be free from manufacturing representations, whether oral or written, are either merged herein or are expressly canceled. NAPCO defects in materials and workmanship for thirty-six months following the date of manufacture. NAPCO will, within said period, at its option, repair or replace any product failing to operate correctly without or to assume for it, any other warranty or liability concerning its products. charge to the original purchaser or user.

This warranty shall not apply to any equipment, or any part thereof, which has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to acts of God, or on which any serial numbers have been altered, defaced or removed. Seller will not be responsible for any dismantling or reinstallation charges.

THERE ARE NO WARRANTIES. EXPRESS OR IMPLIED. WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. ADDITIONALLY, THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF NAPCO.

Any action for breach of warranty, including but not limited to any implied warranty of merchantability, must be brought within the six months following the end of the warranty period.

IN NO CASE SHALL NAPCO BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT.

In case of defect, contact the security professional who installed and maintains your security system. In order to exercise the warranty, the product must be returned by the security professional, shipping costs prepaid and insured to NAPCO. After repair or replacement, NAPCO assumes the cost of returning products under warranty. NAPCO shall have no obligation under this warranty, or otherwise, if the product has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to accident, nuisance, flood, fire or acts of God, or on which any serial numbers have been altered, defaced or removed. NAPCO will not be responsible for any dismantling, reassembly or reinstallation charges.

This warranty contains the entire warranty. It is the sole warranty and any prior agreements or

neither assumes, nor authorizes any other person purporting to act on its behalf to modify, to change,

In no event shall NAPCO be liable for an amount in excess of NAPCO's original selling price of the product, for any loss or damage, whether direct, indirect, incidental, consequential, or otherwise arising out of any failure of the product. Seller's warranty, as hereinabove set forth, shall not be enlarged, diminished or affected by and no obligation or liability shall arise or grow out of Seller's rendering of technical advice or service in connection with Buyer's order of the goods furnished hereunder.

NAPCO RECOMMENDS THAT THE ENTIRE SYSTEM BE COMPLETELY TESTED WEEKLY.

Warning: Despite frequent testing, and due to, but not limited to, any or all of the following; criminal tampering, electrical or communications disruption, it is possible for the system to fail to perform as expected. NAPCO does not represent that the product/system may not be compromised or circumvented; or that the product or system will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; nor that the product or system will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce risk of burglary, robbery, fire or otherwise but it is not insurance or a guarantee that these events will not occur. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE, OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. Therefore, the installer should in turn advise the consumer to take any and all precautions for his or her safety including, but not limited to, fleeing the premises and calling police or fire department, in order to mitigate the possibilities of harm and/or damage.

NAPCO is not an insurer of either the property or safety of the user's family or employees, and limits its liability for any loss or damage including incidental or consequential damages to NAPCO's original selling price of the product regardless of the cause of such loss or damage.

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THE FOLLOWING STATEMENT IS REQUIRED BY THE FCC.

This equipment generates and uses radio-frequency energy and, if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television

reception. It has been type tested and found to comply with the limits for a Class-B computing device in accordance with the specifications in Subpart J of Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation.